

Inland Empire Health Sector Update

August 2023

Meeting the Need for Psychiatric Technicians in Southern California

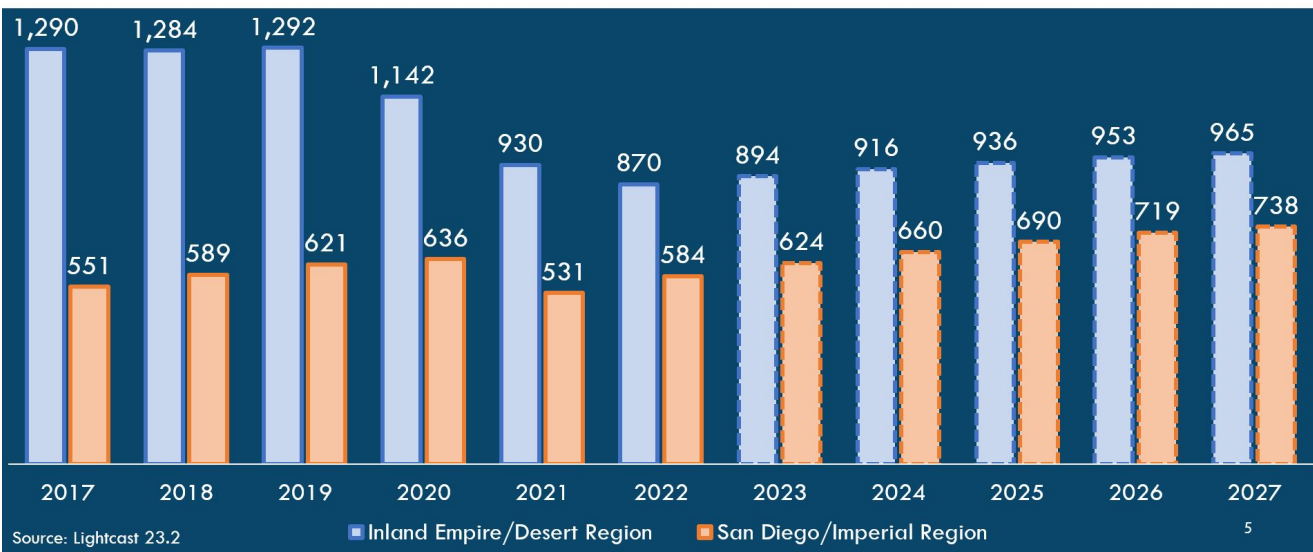
On August 7th, 42 stakeholders met for the first annual Cross-Regional Psychiatric Technician Advisory meeting. The Inland Empire, San Diego, and Imperial Valley regions collaborated on this event to learn from employers and examine labor market data to determine the need for Psych Tech programs in Southern California. Paul Vaccher, from the IE Centers of Excellence, presented data on the regions, which overwhelmingly supported the growth of programs. The IE alone has a 10.9% growth from 2023-2027 and the reported earnings in the IE exceeded the living wage requirements.

Psychiatric Technician

Job Demand

Inland Empire/Desert Region
2017-2022 (Historical): -421 jobs, -32.6%
2022-2027 (Projected): +95 jobs, +10.9%
97 Annual Job Openings through 2027

San Diego/Imperial Region
2017-2022 (Historical): +33 jobs, +6%
2022-2027 (Projected): +154 jobs, +26.3%
86 Annual Job Openings through 2027



Joseph Tran, from the Department of Health Services, WIN program was the guest speaker. The DHS has 6200 Psych Tech positions open in the state of California currently, of which Patton State Hospital is affiliated.

There are over **5,400** established positions statewide for the **Psychiatric Technician (Safety)** classification alone

- **Note: DSH holds approximately 66% of these positions**

DSH has two facilities in southern California:

- DSH – Metropolitan (Norwalk, CA). Approx. **585** est. positions
- DSH – Patton (Patton, CA). Approx. **848** est. positions

The five Psych Tech classifications combined are used for over **6,200** positions

-(Tran, 2023)

San Bernardino Valley College (SBVC) currently has the only community college Psych Tech program between the regions. Mt. San Jacinto College (MSJC) has obtained a grant from the Hi-Road Training Partnerships to start a Psych Tech program at their Murietta campus. This was a regionally strategic position, hoping to serve the IE but also our bordering southern counties. In 2022, the ISM, Health of the IE contracted services to develop a new model curriculum (instructional plan) based on the Board of Vocational Nursing and Psychiatric Technician's new format/requirements. This model curriculum is available to MSJC as well as our partner community colleges to minimize the work and time to open new programs. Maria Valdez, Director of SBVC and Walter Penniman, Mental Health Outreach Navigator at SBVC are guiding the colleges with the approval process through the state board. Psych Tech programs are also ideal for apprenticeship and incumbent worker training. Employers unanimously voted to start Psych Tech programs in the IE, SD, and Imperial Valley regions. There is a strong need for Psychiatric Aides as well as Psychiatric Technicians and providing pathways from CNA and Behavioral/Mental Health Worker to Psychiatric Technician as well as Psychiatric Technician to Registered Nurse.

Strong Workforce Program Metrics: 1239.00 – Psychiatric Technician	Inland Empire/Desert Region	California
Unduplicated count of enrolled students (2020-21)	97	903
Completed 9+ career education units in one year (2020-21)	93%	63%
Students who completed a noncredit CTE or workforce preparation course (2020-21)	93%	90%
Students who earned a degree, certificate, or attained apprenticeship (2020-21)	43	321
Transferred to a four-year institution (transfers)	-	19
Job closely related to the field of study (2018-19)	-	88%
Median annual earnings (all <u>exiters</u>)	\$66,144	\$52,020
Median change in earnings (all <u>exiters</u>)	240%	53%
Attained a living wage (completers and skills-builders)	88%	75%

Professional Development

To register for these events, contact

wederas@collegeofthedesert.edu

Date	Title	Speaker	Hours	Location	Discipline
9/22-23 (overnight) And 10/19-20 (overnight) *all days are independent, if you are able to attend 2-4 sessions let me know there may be space available	Healthcare Educator Bootcamp	Sandy Baker Wendy Deras	8-430	Temecula Creek Inn	All Allied Health and Nursing
10/6, 7, 13, 27	Certified Healthcare Simulation Educator Training	Health Impact	8-430	Virtual	All Allied Health and Nursing
10/20 or 10/21	Lean 6 Sigma White Belt Training (pick one 8 hour day)	Modern Kaizen	8-430	Virtual	All Allied Health and Nursing
10/25, 11/8/23, 11/15, 11/29, 12/13	Green Belt Lean 6 Sigma Training (40 hour class)	Modern Kaizen	8-430	Virtual	All Allied Health and Nursing

11/1 SAVE THE DATE	Cultivating a Safe Environment (Cultural Competency, Emotional Intelligence, DEI)	Dr. Shirley Davis https://drshirleydavis.com/	8-430	Pomona Valley Hospital Medical Center	All Allied Health and Nursing
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Communities of Practice (CoP) meetings:

Industry and Faculty are invited to participate in discipline specific Zoom meetings to share Best Practices and solve common issues. *If you need added to a list, email Wendy.*

Regional Health Program QTR Meeting (Formerly Compression Session)

2023 Dates 9-1
9/27, 12/6
https://collegeofthedesert-edu.zoom.us/j/83536297768

Inland Empire/Desert Healthcare Employer Consortium (IEHEC)

For colleges and industry partners to meet and update each other and network

2023 Dates: 3pm-430pm virtual
Third Tuesday of the month
https://collegeofthedesert-edu.zoom.us/j/83536297768

C.N.A Statewide CoP

2023 Dates: 3pm-4:30pm virtual
8/23, 9/20, 10/18, 11/15, 12/13
https://collegeofthedesert-edu.zoom.us/j/84211874013
NEW LINK

LVN Statewide CoP

2023 Dates: 3pm-4:30pm virtual
8/30
https://collegeofthedesert-edu.zoom.us/j/9092605488

Regional News

Crafton Hills College

Crafton Hills College is expanding their health science program offerings. In August 2022 the noncredit CNA program started on campus, followed by HHA in spring 2023 and in fall 2023 the ACNA program will start. All three programs will be offered together in an 18-week Nursing Services Career Pathway. New faculty will attend ACUE, the New Educator Bootcamp, and a Nursing Services orientation/onboarding on four Saturdays, called the Nursing Services Faculty Immersion. Newly full-time Administrative Assistant, Zaquita Bender works with Allied Health at Crafton Hills College.

Welcome new faculty!



Heather Jasso, is an Adjunct Instructor for the CNA Program with Crafton Hills College. I have worked in various clinical settings in my Nursing Career and continue to further my education. I have a passion for my profession and providing excellent patient care. I enjoy the connections I make with the patients and my students. My mission is to guide and prepare students for a healthcare career, and to be compassionate nurses who can make a difference in the lives of patients each day. I am also the Program Assistant for the CNA, HHA and ACNA programs.



Virginia Lee Kreiser is an RN with an extensive career in nursing, specifically long-term care. As a Gerontological nurse she has spent 10+ years as a Nursing Home Administrator, and after a year of retiring, Virginia obtained her teaching credential to teach nursing programs with the Regional Occupational Programs in California. She recently joined the Crafton Hills College to be an adjunct to the nursing services career pathway program. As education continues to be a focal point, she will graduate December 2023 with a Master of Education. Virginia is passionate about teaching nursing and instilling in others the power of education.



Steven Cortez is a faculty at Crafton Hills College where he prepares students for an entry-level position in nursing. Mr. Cortez has held a Vocational Nursing license for over a decade and has dedicated his career towards nursing education. Mr. Cortez started his path as a medication administration nurse in nursing homes across the Inland Empire area where he quickly excelled and moved up the chain of command. Shortly after, he moved into a managerial position as Director of Staff Development in skilled nursing facilities and found a niche in adult learning. Mr. Cortez specializes in geriatric care, as well as infection prevention and antibiotic stewardship. He is currently pursuing a degree in Career Technical Education and teaches at

the High School level for the Yucaipa, Redlands, and Colton school districts. He is a member of the National Association of Licensed Practical Nurses as well as the California Teachers Association. Mr. Cortez's mission is to put competent and confident nurses into the world to improve upon the current healthcare system.



My name is Anamay Ouellette. I am a Licensed Vocational Nurse and have been in the nursing field for 24 years and a Nurse Educator for 20 years teaching Certified Nursing Assistants and Licensed Vocational Nurses. I received my Associates Degree in General Education from Chaffey College and LVN from Concorde Career College. I have worked in Long Term Care facilities, Home Health/Hospice, Wound Care and Case Management. I am currently teaching CNA's for theory and clinical at Crafton Hills College.



Noelle Sheble is a registered nurse who obtained her Associate's Degree from a local community college and began working in the field of nursing. She later went on to obtain her Bachelor's Degree in Nursing and also obtained specialty certifications in Oncology, Quality Management, and Rehabilitation. She has been in the profession for over 30 years. During her career, Ms. Sheble has worked in a variety of healthcare settings, including hospitals, long-term care facilities, outpatient clinics, rehabilitation facilities, and in the home care setting. Ms. Sheble believes in focusing on the whole person when caring for her patients. She is passionate about providing quality care while remaining mindful of her patients' individual preferences and needs.



My name is ZsaQuita Bender, and I have worked at Crafton Hills College since 2019 as a Substitute Secretary before becoming a full-time Administrative Assistant in February 2023. I support the directors and faculty in the departments of Nursing Services, Respiratory Care, and Radiologic Technology with general administrative and clerical duties. Prior to working full-time for Crafton, I operated my own braiding business for over 20 years from which I am now happily retired!

San Bernardino Valley College

Welcome to nursing faculty!



My name is Jennifer Losee, and I am the Laboratory Assistant for the Health Science department. I have an extensive background working in both a clinical and laboratory setting for the better part of 17 years at Loma Linda University. I obtained my Bachelor's of Science in Healthcare Administration along with my Registered Dental Assistant license while working full time and raising my two beautiful boys. I am a lifelong resident of Southern California and love all the convenience and activities our community has to offer. I believe that hard work and determination, although may sound cliché, is what lead me here to Valley College. Working with students has been a passion of mine. I look forward to watching the development of my role and how I can serve San Bernardino Valley College.

Riverside City College CNA to LVN Apprenticeship Graduation/Pinning



Graduates: Fernando Amaya, Jessica Baro, Veronica Castellanos, Jo Anne Flores, Marisela Garcia, Jennifer Lundberg, Veronica Millan, Amanda Moore, Alondra Sandoval, Kyesha Wells (not in order of the image).

This inaugural CNA to LVN apprenticeship led to 10 newly pinned Vocational Nursing students in the IE. The students are preparing to take their NCLEX for licensure. This program was possible through

the efforts of Tammy Vant Hul (Dean of HS, RCC), Gina Weeks (VN faculty), Jessica Kelvington (VN faculty), Jessica McFarland and Carol Wagner (Providence), John Wilson (RCC Apprenticeship Director), Charles Henkels and staff (LAUNCH), and Wendy Deras (ISM Health). All students attained their CNA certificate through RCC or Crafton Hills College in 2022 and became employed at a Providence Healthcare Group post-acute. The apprenticeship program was 12 months long. Once licensed, these employees will receive greater than \$10 per hour wage increase and work toward LVN to RN at RCC, through a Department of Labor Grant through an apprenticeship model. Congratulations to all!

RCC awarded HCAI Grant to Expand CNA Program

RCC has received a 3-year HCAI CNA expansion grant for 1.3 million dollars to grow the dual enrollment relationships with local high schools and better serve healthcare agency partners by expanding existing programs. The grant, which will begin in Fall 2023, will add a full-time faculty member for the duration of the grant; pay book and supply costs for students; and support additional release time for faculty to assist students with remediation and learning success strategies.

**Updated health posters and brochures:
downloadable:
<https://desertcolleges.org/posters-brochures/>**

Contract Education, Employer Opportunity and Health Programs

Inland Empire Desert Regional Consortium (IEDRC) invests in responsive short-term training to upskill residents and invest in local businesses. This year, IEDRC invested \$184,000 providing customized skills for participants to gain employment with local businesses. Programs included certified nursing assistant, central sterile technician, phlebotomy, and gas technician jobs. All programs were designed in collaboration with the businesses to ensure participants received job-specific skills to gain employment. Next year, the IEDRC will invest \$1M in the region to provide customized skills for employment for the community. **There is time to apply for a program for short-term training...this can be in health or another sector, contact Deanna Kriebbiel at dkrehbiel@sbccd.edu**



The LAUNCH Apprenticeship Network was originally formed in 2018 by the Inland Empire Desert Region College Consortium and leverages the workforce and education systems of the region's community colleges, K-12 districts, and two Workforce Development Boards. By integrating apprenticeship into these organizations and institutions, LAUNCH acts as an intermediary and education provider for businesses adopting the apprenticeship model. In addition, LAUNCH provides regional resources for developing programs and increasing pathways into apprenticeship both in traditional apprenticeships and new and innovative programs. Essentially, LAUNCH makes apprenticeship easy and effective for Inland Empire businesses and career-builders. Apprenticeships in healthcare are rewarding for the student and give employers more qualified staff, for more information: <https://launchapprenticeship.org/about-launch/>

LVN to RN Apprenticeship: <https://www.youtube.com/watch?v=M3JDSHVs67c>

If you have any news you would like to add to the newsletter as an industry partner or educational institution, please email to wederas@collegeofthedesert.edu